

Accessibility Guide 2020

Nottingham Robin Hood Town Tour

Nottingham Robin Hood Town Tour is a Walking Tour taking in the whole town centre. At 2.5 hours it is longer than the average walking tour and the town is quite hilly. At most stopping points for commentary, there are opportunities for seats for the elderly or infirm. Some of the longer commentaries are taken at places where some seats are available, and at the longest section, there are seats for all.

80% of the tour is through pedestrianized areas, the remainder is subject to the usual hazards of a town centre i.e. pedestrians, bicycles, vehicles, trams etc. The tour is taken at a comfortable pace via easily walked pathways and pavements, using dropped kerbs at all points for wheelchair use.

Wheelchair accessibility: The tour is 90% accessible by wheelchair. There are some steps at St Mary's Church, but these are negotiated by a short detour via the vehicular gate.

Caves: 15 minutes commentary takes place in some caves beneath an ancient pub. Due to the nature of the building, these are not accessible to wheelchair users or those of limited mobility as there is a narrow flight of 20 stone steps into 2 storeys of sandstone caves with uneven floors. (Also, not suitable for those with claustrophobia).

Those who cannot access the caves are welcome to sit inside the historic pub (there are two quiet bars for the use of tour guests) and have refreshments. Any commentary will be delivered to those guests at the end of the tour at the Trip to Jerusalem to ensure they have a full experience. Resources for additional information / imagery will also be supplied i.e. Nottingham Caves mobile app etc.

Sensory panels: Where the City has provided sensory panels for the visually impaired, the guide will make these known to the guests, and bring to their attention other things for hands on exploration i.e. ancient stone carvings, wrought iron gates etc to enhance their experience of the tour whilst also providing a more detailed description.

Hearing Loss: The tour is led by an experienced actor, trained in voice projection and public speaking. The guide will always be standing in an elevated position to be seen and heard by the whole group. Please notify the guide before the tour commences and those with limited hearing (and those lip reading) will always be welcomed to the front of the group. All are welcome to ask questions after each piece of commentary.

Toilets: The tour starts and ends at pubs where facilities are available and accessible. At the half-way point there is an opportunity to use public restrooms (2 mins away from the commentary point) and/or also at the Salutation Inn, later in the tour. The guide has good relationship with all eateries/pubs etc on the tour route and so can recommend easily accessible facilities in the event of an emergency.

Hidden Disabilities: Those with hidden disabilities are welcome to speak to the guide on the day before the tour, or prior to the day via email, and Ezekial Bone will try and accommodate your needs with discretion.

Private Tours: Ezekial Bone is happy to conduct bespoke private tours to cater for any specific needs where the guests are looked after every step of the way.